



**MEMO**

**To: The Chateau Girardeau Gardens Residents & Families**  
**From: The Chateau Girardeau Administration**  
**Date: September 29<sup>th</sup>, 2021**  
**Re: Notice of COVID-19 Cases**

The Chateau has been made aware of two new positive staff cases. Both staff positives are direct care staff. Any resident who is positive for COVID-19 will temporarily relocate to the COVID-19 Unit at The Chateau for continued care and infection prevention. Designated staff will be assigned to care for the resident on a consistent basis. Necessary isolation protocols have been implemented under the guidance of our Care Team and Infection Preventionist.

For a comprehensive report of our COVID-19 statistics, please visit <https://www.chateaugir.com/COVID-19-Updates/>

Data as of 9/29/21 @ 4:00pm	New Positive Cases	New Symptomatic
Direct Care Staff	2	-
Indirect Care Staff	-	-
Residents		
Skilled Nursing	-	-
Assisted Living	-	-

\*If any staff are positive for COVID-19 or are exhibiting symptoms they will quarantine at home until test results are received, and/ or they are approved to return. In the instance of a positive resident case, appropriate precautions will be taken, and designated staff will be assigned to care for the resident on a consistent basis to mitigate the possible spread of infection.

Per regulatory guidance, we must restrict indoor visitation in the specific area where the positives occurred. Therefore, indoor visitation continues to be suspended in the Health Center. **Indoor visits are suspended until further notice for Gardens Health Center residents.** Outdoor and window visits, virtual visits and essential caregiver visits may continue.

**There are no changes to visitation for Terraces Assisted Living at this time – visitation remains open for Assisted Living.** The Chateau staff and residents will continue to be tested as a precautionary step. All Essential Caregivers will be requested to submit to a rapid COVID-19 test as well. Please remember the following procedures when visiting.

- Masks are required for all residents, visitors and staff.
- If you need to pick up a resident’s laundry, please call a member of our care team or Social Services to coordinate pick up or drop off of items.

The continued safety of our residents and staff remains our number one priority during this ongoing situation. In accordance with CDC and CMS requirements, The Chateau team is working to inform residents, families and necessary reporting agencies of positive COVID-19 occurrences. We would like to assure you that active screening of all staff and residents also remains in place under the guidance of DHSS.

As always, The Chateau remains dedicated to frequent communication. Updates on this situation will be provided to all residents and families and will be made available through emails, hard copy memos, phone calls and website posts.

*The Chateau Girardeau is committed to caring for our residents and providing them with a safe and healthy environment. We are continuing to monitor the Coronavirus (COVID-19) situation at the federal, state and local levels. We are following the necessary protocols and are taking guidance from the Centers for Disease Control & Prevention (CDC), Missouri Department of Health & Senior Services (DHSS) and Centers for Medicare & Medicaid Services (CMS).*