



MEMO

To: The Chateau Girardeau Residents & Families

From: The Chateau Girardeau Health Services Team

Date: August 1st, 2022

Re: Notice of COVID-19 Cases

The Chateau received notice of new COVID positives among our residents and staff. The Chateau Healthcare Team would like to make our residents and families aware of this development. Please know that any resident who is positive for COVID will be placed on isolation at The Chateau for continued care and infection prevention. Designated staff will be assigned to care for the resident on a consistent basis. Necessary isolation, quarantine and testing protocols have been implemented for both residents and staff under the guidance of our Care Team and Infection Preventionist.

For a comprehensive report of our COVID-19 statistics, please visit <https://www.chateaugir.com/COVID-19-Updates/> Data will be shared on a routine basis each Monday and Thursday.

Please note there are no changes to visitation for residents – visitation remains open for Skilled Nursing and Assisted Living residents. The following are reminders for visitors to our campus.

- **Everyone must complete a wellness screening upon entry to The Chateau.**
- **Masks are required for ALL visitors and staff in these areas.**
- If you are visiting a COVID-19 positive resident, please stop by the appropriate Nurses' Station *before* visiting your loved one. Additional information and direction may be needed.
- Out of caution, we encourage our visitors to minimize the number of individuals in a resident room when possible.
- If you are visiting a loved one who shares a room with another resident, we ask that you please keep masks on during your visit.

The continued safety and well-being of our residents and staff remains our number one priority during this ongoing situation. The Chateau team is working to inform residents, families and necessary reporting agencies of positive COVID-19 occurrences. We would like to assure everyone that screening of all staff and residents will continue under the guidance of CMS and DHSS.

As always, The Chateau remains dedicated to frequent communication. If you have questions, please reach out to our Social Services team.

For the Gardens Health Center, please contact Beverly at 573-651-8183

For Assisted Living residents, please contact Joyce at 573-651-8137

We thank you for your cooperation and support as we all work together to keep The Chateau safe!

The Chateau Girardeau is committed to caring for our residents and providing them with a safe and healthy environment. We are continuing to monitor the Coronavirus (COVID-19) situation at the federal, state and local levels. We are following the necessary protocols and are taking guidance from the Centers for Disease Control & Prevention (CDC), Missouri Department of Health & Senior Services (DHSS) and Centers for Medicare & Medicaid Services (CMS).